

PRIVACY POLICY

This notice describes the privacy policy (“Privacy Policy” or “Policy”) of <https://stargames.world/> (hereinafter referred to as the “Website”) which is owned and operated by:

Company Name: Star Games

Office: Digital Entertainment Studios, Calle Dr. Jaume Pi i Sunyer 27, Roses, Girona 17480, Kingdom of Spain (hereinafter referred to the “Star Games” or “us” or “our” or “we”). In this Policy, users shall be referred as “you” or “your” or “user” or “users”.

This Privacy Policy explains what information of yours will be collected by us when you access or use the website and contact us, how the information will be used, and how you can control the collection, correction, and/or deletion of the information. We will not knowingly use or share your information with anyone, except as described in this Privacy Policy. The use of information collected through our website shall be limited to the purposes described under this Privacy Policy.

By using our website or providing your personal information to us, you are accepting and consenting to the practices described in this policy. Please note that this includes consenting to the processing of any personal information that you provide, as described below.

IF YOU DO NOT AGREE WITH THESE PRACTICES, PLEASE DO NOT USE THE SERVICES OR THE WEBSITE OR PROVIDE US WITH ANY OF YOUR PERSONAL INFORMATION.

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1. What information about the users do we collect?

- a) **Personal Information:** We collect the following personal information when you provide it while filling out ‘Contact Us’ form on the website:
- Name
 - Email
 - Message
- b) **Information that we collect when you use the website:** We also collect information while you access, browse, or view the website. In other words, when you access the website, we are aware of your usage of the website, and gather, collect, and record the information relating to such usage, including device and connection information, browser information and web-log information. This helps us in providing our services to the users and making improvements in the services, fixing errors and bugs.
- c) **Customer Care:** If you contact our customer support via emails, in those cases, we collect all your interactions with our customer support.
- d) **Good Judgment:** We suggest that you exercise good judgment and caution while providing your personal information.

2. What is the lawful basis for which we use your personal information?

Star Games recognizes the importance of using your personal information in a lawful and transparent manner. To ensure that your data is handled appropriately, we rely on the following lawful bases for processing your personal information:

- i. **Legitimate Interests:** We collect and use your personal information, including your name, email, and messages, to respond to your inquiries and provide support. This processing is necessary for the legitimate interests pursued by Star Games in providing quality customer service and maintaining effective communication.
- ii. **Consent:** When you voluntarily provide your name, email, and messages through our "Contact Us" form, you consent to the processing of this information for the purpose of communication and support.
- iii. **Legal Obligations:** We may also process personal information to comply with legal obligations, such as legal or regulatory requirements.

We want you to have confidence in how we handle your personal information. We adhere to these lawful bases to ensure that your data is used responsibly, ethically, and in accordance with applicable data protection laws. Your privacy is a priority for us, and we are committed to safeguarding your personal information.

3. How do we use this information?

At Star Games, we use the information collected, including your name, email, and messages, for the following purposes:

- a) **Communication:** Your name and email are used to respond to your inquiries and messages submitted through our "Contact Us" form. This enables us to provide you with the information or assistance you have requested.
- b) **Customer Support:** We may use the information provided in your messages to address and resolve any issues or concerns you have raised.
- c) **Improvement of Services:** Your feedback and messages help us improve our services, website, and customer support.
- d) **Legal Compliance:** In certain cases, we may need to use your information to comply with legal obligations or respond to legal requests.
- e) **Analytics:** Collected data may be analyzed to improve our services, troubleshoot issues, and conduct research to enhance user experiences.
- f) **Marketing:** With your consent, we may use your information for marketing purposes. This includes sending promotional offers, newsletters, and advertisements tailored to your interests. You can opt out of marketing communications at any time.

We are committed to safeguarding your privacy and ensuring that your personal information is used responsibly and transparently.

4. Deleting your information

Your information provided to us is yours. You may request us at any time to delete the same. However, you acknowledge that we may also retain some of the information so deleted for a reasonable period in order to comply with legal requests. You can request us to delete your information by writing to us at licensing@stargames.world.

5. Cookies and Similar Technologies

Cookies are bits of electronic information that a website may transfer to a visitor's computer to identify specific information about the visitor's visits to another website. The website uses a browser feature known as a cookie, which assigns a unique identification to your computer. However, in case you do not wish for us to collect such information, simply change the cookie settings on your web browser.

6. Sharing of Information

At Star Games, we value your trust and take the responsibility of handling your personal information seriously. We may share your data with certain third parties for various purposes outlined below:

- a) **Service Providers:** We may engage trusted third-party service providers to assist us in delivering and improving our services. This may include email service providers.

- b) **Business Transfers:** In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred to the acquiring entity.
- c) **Aggregated Data:** We may share aggregated, non-personal information for statistical analysis, research, or marketing purposes. This data does not identify individual users.
- d) **Consent:** If you have given your explicit consent, we may share your data for specific purposes not covered by this Privacy Policy. You have the right to withdraw your consent at any time by contact us at licensing@stargames.world.

7. Storage and Security of Information

The Company takes rigorous measures to ensure the storage and security of your information:

- a) **Data Storage:** Your data is stored through our hosting service provider's data storage, databases, and servers. We also store some of the information collected by us on our computers and do not share it with any third party, except for the limited purposes as mentioned in the **Section 6**. The servers and databases in which information may be stored may be located outside the State/country from which you accessed this Site, and in a country where the data protection and other laws may differ (*and be less stringent*) from your country of residence. **You hereby consent to any such cross-border transfer of your personal information.**
- b) **Access Controls:** Access to your data is restricted to authorized personnel with a legitimate need to access it. Stringent access controls are in place to prevent unauthorized use or disclosure.
- c) **Regular Assessments:** We conduct regular security assessments to identify and address potential vulnerabilities, ensuring the ongoing protection of user data.
- d) **Retention:** Personal information that we collect, access or process will be retained only so long as necessary for the fulfillment of the purposes for which it was collected, as necessary for our legitimate business purposes, or as required or authorized by law. Personal information that is no longer required to fulfil the identified purposes will be destroyed, erased or made de-identified or anonymous.

We are committed to maintaining the confidentiality and integrity of your information. However, please be aware that no data transmission over the internet can be guaranteed to be 100% secure. We encourage you to review our security practices and reach out to our support team with any security concerns or questions.

8. Links to other Sites

The Website may contain links to third-party websites and online services that are not owned or controlled by us (such as third-party payment gateways). We have no control over, and assume no responsibility for such websites and online services. Be aware when you leave the website, we suggest you read the terms and privacy policy of each third-party website, and online service that you visit.

9. Your Rights under GDPR

This section of the Policy supplements the other provisions of this Privacy Policy, and applies to you if you are in the EU, the European Economic Area (EEA) or UK. For the purposes of GDPR, your **DATA CONTROLLER** for the data collected by us to provide you with our services is:

Company Name: Star Games

Office: Digital Entertainment Studios, Calle Dr. Jaume Pi i Sunyer 27, Roses, Girona 17480, Kingdom of Spain

ALL YOUR USER INFORMATION WILL BE COLLECTED, STORED, PROCESSED AND SHARED STRICTLY IN ACCORDANCE, IN LINE AND FULL COMPLIANCE WITH REGULATION (EU) 2016/679 (SIMPLY CALLED “GDPR”), DIRECTIVE 2002/58/EC (SIMPLY CALLED “E-PRIVACY DIRECTIVE, 2002”) OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL, AND UK’S DATA PROTECTION ACT 2018 (HERINAFTER COLLECTIVELY REFERRED TO AS THE “UK GDPR”).

Under applicable GDPR, you have the following rights in respect of your personal information:

- **Right to obtain information:** to obtain information about how and on what basis your personal information is processed and to obtain a copy;
- **Right to rectification:** You have the right to have any incomplete or inaccurate information we hold about you rectified and corrected.
- **Right of Erasure:** to erase your personal information in limited circumstances where (a) you believe that it is no longer necessary for us to hold your personal information; (b) we are processing your personal information on the basis of legitimate interests and you object to such processing, and we cannot demonstrate an overriding legitimate ground for the processing; (c) where you have provided your personal information to us with your consent and you wish to withdraw your consent and there is no other ground under which we can process your personal information; and (d) where you believe the personal information we hold about you is being unlawfully processed by us;
- **Right of restriction:** to restrict processing of your personal information where: (a) the accuracy of the personal information is contested; (b) the processing is unlawful but you object to the erasure of the personal information; (c) we no longer require the personal information for the purposes for which it was collected, but it is required for the establishment, exercise or defense of a legal claim or (d) you have objected to us processing your personal information based on our legitimate interests and we are considering your objection;
- **Right to object:** to object to decisions which are based solely on automated processing or profiling;
- **Right to ask for a copy:** where you have provided your personal information to us with your consent, to ask us for a copy of this data in a structured, machine-readable format and to ask us to share (port) this data to another data controller; or to obtain a copy of or access to safeguards under which your personal information is transferred outside of the UK or EEA.
- **Right to withdraw your consent.** You have the right to withdraw your consent on using your personal data. If you withdraw your consent, we may not be able to provide you with access to certain specific functionalities of our services.

- **Request the transfer of your Personal Data.** We will provide to you, or to a third-party you have chosen, your personal data in a structured, commonly used, machine-readable format. Please note that this right only applies to automated information which you initially provided consent for us to use or where we used the information to perform a contract with you.

Under certain circumstances, you may have the right to object, on grounds relating to your particular situation, to the processing of your personal data by us and we may be required to no longer process your personal data. Moreover, if your personal data is processed for direct marketing purposes, you have the right to object at any time to the processing of personal data concerning you for such marketing, which includes profiling to the extent that it is related to such direct marketing. In this case your personal data will no longer be processed for such purposes by us.

In addition to the above, you have the right to lodge a complaint with a supervisory authority for data protection. Please note that the right of access and the right to erasure do not constitute absolute rights and the interests of other individuals may restrict your right of access or erase in accordance with local laws.

We will ask you for additional data to confirm your identity and for security purposes, before disclosing data requested by you. We reserve the right to charge a fee, where permitted by law. We will decline to process requests that jeopardise the privacy of others, are extremely impractical, or would cause us to take any action that is not permissible under applicable laws. Additionally, as permitted by applicable laws, we will retain where necessary certain personal information for a limited period for record-keeping, accounting, and fraud prevention purposes.

To make such requests, please contact us at licensing@stargames.world.

10. California Resident Rights

This section of the Policy applies to you, if you are a California resident, as per **California Privacy Rights Act, 2020** (simply called “CPRA”), **California Privacy Rights Act (CPRA)**, **California Consumer Policy Act, 2018** (simply called “CCPA”) and **California Online Privacy Protection Act** (simply called “COPPA”). This privacy notice section for California residents supplements the information contained in our Privacy Policy and it applies solely to all visitors, users, and others who reside in the State of California.

Categories of Personal Information Collected

We collect information that identifies, relates to, describes, references, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or device. The following is a list of categories of personal information which we may collect or may have been collected from California residents within the last twelve (12) months.

Please note that the categories and examples provided in the list below are those defined in the CCPA. This does not mean that all examples of that category of personal information were in fact collected by us, but reflects our good faith belief to the best of our knowledge that some of that information from the applicable category may be and may

have been collected. For example, certain categories of personal information would only be collected if you provided such personal information directly to us.

- **Category A: Identifiers.**

Examples: A real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, driver's license number, passport number, or other similar identifiers.

Collected: Yes.

- **Category B: Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).**

Examples: A name, signature, Social Security number, physical characteristics or description, address, telephone number, passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information. Some personal information included in this category may overlap with other categories.

Collected: Yes.

- **Category C: Protected classification characteristics under California or federal law.**

Examples: Age (40 years or older), race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, veteran or military status, genetic information (including familial genetic information).

Collected: No.

- **Category D: Commercial information.**

Examples: Records and history of products or services purchased or considered.

Collected: Yes.

- **Category E: Biometric information.**

Examples: Genetic, physiological, behavioral, and biological characteristics, or activity patterns used to extract a template or other identifier or identifying information, such as, fingerprints, faceprints, and voiceprints, iris or retina scans, keystroke, gait, or other physical patterns, and sleep, health, or exercise data.

Collected: No.

- **Category F: Internet or other similar network activity.**

Examples: Interaction with our Service or advertisement.

Collected: No.

- **Category G: Geolocation data.**

Examples: Approximate physical location.

Collected: No.

- **Category H: Sensory data.**

Examples: Audio, electronic, visual, thermal, olfactory, or similar information.

Collected: No.

- **Category I: Professional or employment-related information.**

Examples: Current or past job history or performance evaluations.

Collected: No.

- **Category J: Non-public education information (per the Family Educational Rights and Privacy Act (20 U.S.C. Section 1232g, 34 C.F.R. Part 99)).**

Examples: Education records directly related to a student maintained by an educational institution or party acting on its behalf, such as grades, transcripts, class lists, student schedules, student identification codes, student financial information, or student disciplinary records.

Collected: No.

- **Category K: Inferences drawn from other personal information.**

Examples: Profile reflecting a person's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.

Collected: No.

We use the personal information that we collect or receive for the business purposes as described above. We may disclose the above listed categories of personal information to third parties for business purposes as described above. As previously mentioned in this Policy, we do not “sell” (as such term is defined in the CCPA) personal information.

You are entitled to the following specific rights under the CCPA and CPRA in relation to personal information related to you:

- You have a right to request that we will disclose certain information to you about our collection and use of personal information related to you over the past 12 months, including: (i) The categories of personal information that we collect about you; (ii) The categories of sources from which the personal information is collected; (iii) The purposes for collecting, using, or selling that personal information. (iv) The categories

of personal information that we disclosed for a business purpose or sold, and the categories of third parties to whom we disclosed or sold that particular category of personal information. (v) The specific pieces of personal information that we have collected about you.

- You have a right to request that we delete personal information related to you that we collected from you under certain circumstances and exceptions.
- You also have a right not to be discriminated against for exercising your rights under the CCPA.
- You also have a right to submit your request via an authorized agent. If you use an authorized agent to submit a request to access or delete your personal information on your behalf, the authorized agent must: (1) be a person or business entity registered with the California Secretary of State to conduct business in California; (2) provide proof of such registration; and (3) provide documentation or other proof indicating that they are authorized to act on your behalf. We may also require you to verify your identity directly with us, and directly confirm with us that you provided the authorized agent permission to submit the request.
- You have a right to opt-out of sale or sharing of Personal Information (“PI”) and limit the use or disclosure of your Sensitive Personal Information (“SPI”).
- You have a right to correction, where you can request to have your PI and SPI corrected if you find them to be inaccurate.
- You have a right to opt-out of automated decision making, where you can say no to your PI and SPI being used to make automated inferences, e.g. in profiling for targeted, behavioral advertisement online.
- You have a right to know about automated decision making, where you can request access to and knowledge about how automated decision technologies work and what their probable outcomes are.
- You have a right to limit use of sensitive personal information, where you can make businesses restrict their use of your SPI, particularly around third-party sharing.

To make such requests, please contact us at licensing@stargames.world

The above rights will only become exercisable by California residents if Auto One falls within the scope of CCPA and/or CRPA. Further, we will verify your request using the information associated with your account, including email address. Government identification may also be required.

A request for access can be made by you only twice within a 12-months period. Any disclosures that we provide will only cover the 12-months period preceding receipt of your request. We do not charge a fee to process or respond to your verifiable User request unless it is excessive, repetitive, or manifestly unfounded. If we determine that the request warrants a fee, we will inform you of the reasons for such a decision and provide you with a cost estimate before processing further your request.

11. Notice for Nevada Residents

Under Nevada law, certain Nevada residents may opt out of the sale of “personally identifiable information” for monetary consideration to a person for that person to license or sell such information to additional persons.

“Personally identifiable information” includes first and last name, address, email address, phone number, social security number, or an identifier that allows a specific person to be contacted either physically or online.

Please note, we do not sell your personal information to anyone.

12. Rights of users from Illinois

If you are a resident of Illinois, you have certain rights under the **Illinois Personal Information Protection Act (PIPA)** regarding the collection, use, and disclosure of your personal information by Star Games. We are committed to upholding these rights, and this section outlines the specific rights granted to you under PIPA:

- a) **Right to Know:** You have the right to know what categories of personal information we collect about you and the purposes for which we use it. Star Games is committed to providing transparency regarding the collection and use of your personal information. You can find detailed information about the types of personal information we collect and the purposes for which it is used in this Privacy Policy.
- b) **Right to Access:** You have the right to request access to the personal information we hold about you. If you wish to exercise this right, please contact us through the methods provided in the "Contact Information" section of this Privacy Policy. We will respond to your request within a reasonable timeframe, as required by law.
- c) **Right to Correct:** If you believe that any personal information we hold about you is inaccurate or incomplete, you have the right to request corrections. Please contact us with your request, and we will promptly review and update your personal information as needed.
- d) **Right to Delete:** Under certain circumstances, you may have the right to request the deletion of your personal information. Star Games will comply with such requests to the extent required by applicable law. However, please note that we may retain certain information for legitimate business purposes or as required by law.
- e) **Right to Opt-Out:** You have the right to opt-out of the sale of your personal information to third parties, as permitted by PIPA. Star Games does not sell personal information to third parties.
- f) **Right to Non-Discrimination:** Star Games will not discriminate against you for exercising your rights under PIPA. This includes denying you goods or services, charging you different prices, or providing you with a lower quality of service.
- g) **Contact Information:** If you have any questions, concerns, or wish to exercise your rights under PIPA, please contact us at **Darius Jordi Lassus Amini** (licensing@stargames.world). Please include **"PIPA Rights Request"** in the subject line of your email.

13. Rights of users from other Jurisdictions

For the purposes of the applicable law, your **DATA CONTROLLER** for the data collected by us to provide you with our services is:

Company Name: Star Games

Place of Business: State of New Jersey (USA)

Depending upon the laws of your jurisdiction, you may be eligible for some or all of the following rights in respect of your personal information:

- i. **Right to obtain information:** You may have a right to obtain information about how and on what basis your personal information is processed and to obtain a copy.
- ii. **Right to rectification:** You may have the right to have any incomplete or inaccurate information we hold about you rectified and corrected.
- iii. **Right of Erasure:** You may have the right to erase your personal information in limited circumstances where (a) you believe that it is no longer necessary for us to hold your personal information; (b) we are processing your personal information on the basis of legitimate interests and you object to such processing, and we cannot demonstrate an overriding legitimate ground for the processing; (c) where you have provided your personal information to us with your consent and you wish to withdraw your consent and there is no other ground under which we can process your personal information; and (d) where you believe the personal information we hold about you is being unlawfully processed by us.
- iv. **Right of restriction:** You may have the right to restrict processing of your personal information where: (a) the accuracy of the personal information is contested; (b) the processing is unlawful but you object to the erasure of the personal information; (c) we no longer require the personal information for the purposes for which it was collected, but it is required for the establishment, exercise or defense of a legal claim or (d) you have objected to us processing your personal information based on our legitimate interests and we are considering your objection.
- v. **Right to object:** You may have the right to object to decisions which are based solely on automated processing or profiling.
- vi. **Right to ask for a copy:** Where you have provided your personal information to us with your consent, you may have the right to ask us for a copy of this data in a structured, machine-readable format and to ask us to share (port) this data to another data controller; or to obtain a copy of or access to safeguards under which your personal information is transferred outside of your jurisdiction.
- vii. **Right to withdraw your consent.** You may have the right to withdraw your consent on using your personal data. If you withdraw your consent, we may not be able to provide you with access to certain specific functionalities of our services.
- viii. **Request the transfer of your Personal Data.** If you so have this right, we will provide to you, or to a third-party you have chosen, your personal data in a structured, commonly used, machine-readable format. Please note that this right may only apply to automated information which you initially provided consent for us to use or where we used the information to perform a contract with you.

To make such requests, please contact us at licensing@stargames.world. Please note, we reserve the right to reject the request if you are not entitled to the right that you request to enforce.

14. How do we respond to legal requests?

We may access, preserve, and share your information in response to a legal request (like a search warrant, court order or summon) if we have a good faith belief that the law requires us to do so. This may include responding to legal requests from law enforcement agencies, courts, tribunals, and government authorities. We may also access, preserve, and share information when we have a good faith belief it is necessary to: detect, prevent, and address fraud and other illegal activity; to protect ourselves, you, and others, including as part of investigations; or to prevent death or imminent bodily harm. We also may retain information from accounts disabled for violations of our terms for at least a year to prevent repeat abuse or other violations of our terms.

15. Children Privacy

Protecting children's privacy is important to us. We do not direct the website, nor do we knowingly collect any personal information from, such children. If you are not of majority (*or above*) as per the law of jurisdiction that applies to you, you are not authorized to use the website without your parent/guardian's consent. If we learn that a child has provided personally identifiable information to us, we will use reasonable efforts to remove such information from our database. **Please contact us at licensing@stargames.world if you believe we unknowingly collected information described in this Section.**

16. How can I withdraw my consent? (OPT-OUT)

If you sign-up, you may start receiving promotional emails and direct mail from us. If after you opt-in, you change your mind, you may withdraw your consent for us to contact you, for the continued collection, use or disclosure of your information, at any time, by contacting us at licensing@stargames.world.

17. Governing law and Dispute Resolution

Unless provided by the relevant statute, rules, or directives applicable to the jurisdiction in which you reside, in case of any disputes, issues, claims or controversies arising out of or in relation to your use of the Site or our services, the laws of the **Kingdom of Spain** shall be applicable, without regards to its conflict of law provisions, and the disputes shall be subject to the appropriate courts located in **Roses, Spain**.

18. Do you have questions or concerns about this Privacy Policy?

In the event you have any grievance regarding anything related to this **Privacy Policy**, or any other policy or content of Star Games, in that case you may freely write your concerns through your registered email to Grievance Officer at below:

- **Name:** Darius Jordi Lassus Amini
- **Email:** licensing@stargames.world

19. Welcoming of Suggestions

We welcome your comments regarding this Privacy Policy. Please write to us at licensing@stargames.world.

Last updated on **October 04, 2023**.